



Joseph Simeon Flipper Library Satisfaction Survey

What resources or services do you use?

Tutorial and tour of the library

How satisfied were you with the resources and services?

Would you use our resources or services in the future?

Definitely

What do you value most about the library?

All areas. Ms. Houston was very thorough and provided my SSC 101 students with all that is necessary pertinent to research and where to look. She is a PHENOMENAL librarian!!!!

Would you recommend our resources or services?

Definitely

How could the library or its services be improved?

N/A

Was any librarian especially helpful:

Ms. Houston

Support your Most Helpful Librarian choice:

Ms Houston was engaged and met all students on their level. She was articulate and encouraging to the students!

How often do you visit the library?

I have never visited the library

Most satisfying resource/service

Customer service

Least satisfying resource/service

AU Affiliation

Student

Name

Clifford Marsh

Email

cmarsh@allenu
niversity.edu

How does the library benefit the university?

It's a central knowledge hub and has history on campus.

Resource or service to consider adding, please:

Library resources and services appropriately support Allen Univeristy's Mission
Yes

Additional Comments:
Ms Houston was accommodating, friendly, articulate, and showed exceptional customer service. Greatly appreciative!!!!