carolbowers85@hotmail.com

### **PROFESSIONAL PROFILE:**

I am highly motivated and dedicated possessing 15 years' experience as an academic library director, and 18 years in education. As director of library services my skillsets are vast. I have a proven track record of success in many other facets of higher learning. Some of my work experiences include accreditation compliance monitoring and self-study writing, event planning, project managing, course instructing, default managing, conducting historical research, planning and implementing for best practices and institutional effectiveness, conducting evaluations and assessments, policy and report writing, workshop development, retreat planning and facilitating.

### **EMPLOYMENT HISTORY:**

Dean of Library Services, Campus Resources and Assessment

Central Christian University of South Carolina, Columbia, South Carolina August 2019 - present

Dean of Library and Academic Success Services, Instructor

Allen University, Columbia, South Carolina

July 2012 – present

Director of Library, LSC Manager, and Textbook Manager

Virginia College, Columbia, South Carolina March 2010 - July 2012

**Director of Library and English Instructor** 

Centura College, Columbia, South Carolina

July 2004 – March 2010

**Special Needs Tutor** 

Fairfield County School District, Winnsboro, South Carolina March 2005 – March 2010

**Language Consultant** 

Global LT, Troy, Michigan. 2005, 2006, 2008, 2015, 2018

Owner/Operator

Braids In Harmony, Blythewood, South Carolina

November 1993 – May 2000

### **SKILLSETS:**

Attention to detail	<b>Communication</b>	Computer/technology skills
Active listener	Great verbal skills	Virtual/video training creations
Risk identifier	Excellent Telephone etiquette	Software installation
Conflict resolution	Superb customer service	website design and maintenance
Time management	Excellent oral presentation skills	Microsoft office
Organizational skills	Good written skills	MAC and PC
Analytical skills	Great non-verbal skills	eLearning and eBook platforms
Observational skills	Professionalism and courteousness	Graphic design

# **HOBBIES, INTERESTS AND LIKES:**

Fishing Golf Piano Event Planning Decorating Shopping
Traveling Sports Cooking Graphic Design Community Service Videography

**EDUCATION:** 

## Doctorate of Education, Educational Leadership, Curriculum and Instruction

University of Phoenix, Phoenix, Arizona, Anticipated Graduation Date 2024

### Master of Arts, Library and Information Science

University of South Carolina, Columbia, South Carolina, May 2006

# Bachelor of Arts, English, Magna Cum Laude

Benedict College, School of Honors, Columbia, South Carolina, May 2004

### **EXPERIENCES:**

- Budget allocation and management; organize, develop, and implement goals, projects, activities, and events; run daily operations; oversee facility and grounds maintenance, monitor resources
- Strategic planning; assessment, analysis and use of results; onboard, evaluate, and supervise employees; facilitate workshops, trainings and retreats; compile statistical data and write reports
- Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) visitation review committee member; Association of Biblical Higher Education (ABHE) college liaison; Accrediting Commission of Career Schools and Colleges (ACCSC) college compliance coordinator; Accrediting Council for Independent Colleges and Schools (ACICS) self-study narrative writer
- Coordinate and present library orientations, instructions, and training workshops; maintained
  licensing and subscriptions; provide reference services, collection development, acquisitions and
  cataloging; historic archival research; creating and maintaining digital collections with
  ContentDm and Dublin Core Metadata; select, monitor/maintain e-books, databases, and
  platforms for virtualization
- Provide virtual reference and information literacy via phone, text, chat, email, and video tutorials
- Provide distance library instruction using Zoom, Microsoft Teams, and Go To MeetingsDesign and maintain web-based learning materials and tools, including but not limited to the Libguides of Springshare, Poster My Wall, Screen Cast-O-Matic, Screencastify, Canvas, chat, or email
- Incorporate library resources and training information into web-based materials
- Create and maintain subject research guides, and maintain an instructional materials repository
- Design, and maintain multimedia web-based information literacy and instructional materials
- Market library services and collaborate with both internal and external stakeholders including librarians, library staff, teaching faculty, students, library and other committees
- Establish physical, virtual, and hybrid core collections of programatic, subject related, and support materials of library resources, content delivery, access, and authentication
- EOS, Ex Libris Alma Primo, OpenAthens Integrated Library Management Systems (ILS)
- LIRN, Learning Express library, Ebsco, JSTOR, Gale, ProQuest, DISCUS eResource platforms
- Populi and Jenzabar Learning Management Systems (LMS)
- PC (Microsoft Windows) and Apple (macOS) computer operating systems
- Participate, plan, and implementation for: Institutional Improvement Committee member,
  Presidential Leadership Committee/Executive Cabinet member, Academic Affairs Committee
  member, Default Management Chair, Homecoming Committee Char, Library Committee Chair,
  Academic Awards Committee Member, Coronation Committee Member, and Accreditation
  Compliance Committee Chair

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